



AKSATA
DIG DAYA



BUSINESS PROCESS OUTSOURCHING (BPO)



Company Profile

2025



COMPANY ESTABLISHMENT



REGISTERED CO NAME
PT. AKSATA DIGDAYA INDONESIA



BRAND NAME
AKSATA DIGDAYA



BUSINESS ADDRESS
JL. DADALI NO 21 BLOK C&D
TANAH SAREALKOTA BOGOR - INDONESIA










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CONTACT
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OUR SERVICES

-  CALL CENTER (INBOUND/OUTBOUND)
-  PHONE VERIFICATION
-  TELE SURVEY
-  TELE SALES INSURANCE
-  REMINDER/CONFIRMATION
-  MANPOWER OUTSOURCING
-  FIELD COLLECTION



THE IMPORTANCE OF CUSTOMER CENTRICITY

In today's competitive marketplace, thriving organizations recognize the imperative of seamlessly integrating low costs with high-quality service, swift responsiveness, and diverse offerings. An effective strategic approach demands a hybrid model that synergizes high-quality standards with a steadfast commitment to customer satisfaction, creating a powerful synergy that propels the organization towards excellence.

And that is where the potential added value of customer relationship management lies.



THE FUNDAMENTALS OF AKSATA

While others are thinking toward one corner against three pillars, we are just been able to switch in right in the middle between three pillars for efficient and effective enhancements.



DBMS SECURITY & TREATING ITS CONFIDENTIALITY

- Data bases are distributed electronically
- Scrutinizing data bases periodically to keep them updated
- All conversation are recorded digitally
- All drives as well as USB port are deactivated
- Unrelated application are deleted permanently
- All status report and data bases are sent through



THE STAFFS

Equipping our customer service teams with peripherals isn't just about efficiency; it's about seamlessly performing tasks within impressive timeframes.

- Compatible Headphone
- Reliable Connection
- Positive Work Atmosphere
- Compatible Monitor
- Technology Based



UNLOCK EFFICIENCY: OUR SERVICE BENEFITS

CLIENT'S PERSPECTIVE

- CONCENTRATE ON CORE BUSINESS
- DRIVES DOWN COST
- GETTING LOYAL CUSTOMERS
- KNOWING CUSTOMER PREFERENCES

CUSTOMER'S PERSPECTIVE

- BEING TAKEN CARE OF IN GOOD HANDS
- GETTING INFORMATION AT THE SAME TIME
- HAVING PERSONAL TOUCH
- BEING TREATED EXCLUSIVELY



RECENT CLIENTS

Business
Partner



Education
Institution



